



Jasper County Emergency Services

Pre Bid Conference 01/06/2011 Questions & Answers Request for Proposal (RFP)

for Integrated Public Safety Information Solution

January 06, 2011

TO: INTERESTED PARTIES

SUBJECT: OPPORTUNITY NOTICE (RFP) INTEGRATED PUBLIC SAFETY INFORMATION SYSTEM

THIS DOCUMENT CONTAINS THE QUESTIONS AND ANSWERS
FROM THE PRE-BID CONFERENCE:

Proposals must be delivered no later than 2:00 pm CST, January 27, 2011.

Questions & Answers

January 6, 2011

Pre-Bid (RFP) Conference

1. Provide a description of the functional purpose and goals of the interface with the selected vendor's System.

Jasper County operates with 6 different communication centers, (2 are primary 9-1-1 centers/PSAPs and 4 are law enforcement only communication centers). Out of these agencies there are currently 4 different vendors for CAD / RMS and Mobile. JASCO takes emergency and non emergency calls that are sometimes transferred to another agency and in doing so, unless we are transferring to another 9-1-1 Center, like Joplin, the other 4 communication centers are not seeing any of our information. We dispatch for all EMS agencies and all but 1 fire department in the county and when they respond to calls with other disciplines not being dispatched by JASCO, they are not aware of any call detail information unless we notify their dispatcher. The function purpose is to share critical data amongst the various different communication centers and the Joplin 9-1-1 center and to do so in the most efficient and effective manner that can be afforded. The goals are that of information sharing and working together with common information that can keep us more efficient and effective at keeping our community and responders safe.

2. Provide a contact name with the respective vendor providing the product(s) to be interfaced with.

Cody – Fred Johnston #970.871.6341 office
OSSI / Sungard – Steve Naegeli #281.391.8682 office

3. Provide whether or not the product is already in use by JASCO.

No

4. Is an API or any other documentation available regarding preferred interface methodology?

No, the documentation that each vendor uses for their preferred interface methodology may be used for bidding purposes.

5. Provide the database platform of application to be interfaced with.

Cody – Oracle
OSSI / Sungard – Microsoft SQL

6. Be specific about the CAD to CAD Interface (CODY).

The JASCO CAD shall communicate with a CAD system at another location that is of another CAD vendor to share call data. This will eliminate re-keying of critical data. It should be real-time and pass on the location entered, (address, cross streets and/or latitude and longitude) the reporting party name and number, as well as all comments or remarks associated with the call.

7. Be specific about the CAD to RMS Interface (CODY).

The JASCO CAD shall communicate with an RMS system at another location that is of another RMS vendor to share call data for records purposes. The information to be sent to the RMS system is the location entered, (address, cross streets and/or latitude and longitude) the reporting party name and number, as well as all comments or remarks associated with the call. It shall also send all associated units times and unit notes and dispositions.

This is not something that will occur immediately. It will take some time to plan for this interface and identify all the information that will need to be passed on to RMS.

8. Be specific about the CAD to CAR Interface (CODY).

The JASCO CAD shall communicate with a CAR / Mobile unit at another location that is of another Mobile vendor to share call data for responder safety purposes. This should be real-time and pass on the location entered, (address, cross streets and/or latitude and longitude) the reporting party name and number, as well as all comments or remarks associated with this call. It shall also be multi jurisdictional and the interface shall send all associated units times and notes, as well as have a chat capability between the CAD and the CAR / Mobile.

9. Provide a general hardware specification for the mobile units.

Operating system: Microsoft Windows XP
Memory: 512 MB to 1 GB
Hard Drive Space: 65 GB to 120 GB

10. What type of connectivity do the mobile units have?

Most mobile units are connecting through Data Radio right now, but looking into Air Cards. We currently have Sprint – U727 being used and Verizon air cards being tested.

11. What type of modems do the mobile units have, and can you provide model numbers?

Sprint Air Card U727
Marvell Yukon 1 G (Ethernet) Intel Pro (wireless)
Data Radio: Gemini/PD+ Model: Gemini/PD+

12. Do the mobile units have external antennas?

Yes, some mobile units have external antennas

13. Is the GPS built into the mobile laptop or modem?

Some agencies using air cards have GPS in their lap top and others using Data Radio.

14. Does Jasper County and/or any of the mobile agencies own Net Motion?

No (Jasper County Sheriff's Office uses Net Motion for their agency, but they are dispatched by their own communications center)

15. Do you want pricing included for CAD and Mobile Server Hardware, and Server Software?

That would be appreciated if you can include pricing.

16. In order to give you a more accurate pricing, can you provide the exact number of the following:**a. Full CAD Seats**

6 full 1 training

b. Number of CAD Web/Browser Based Inquiry Users

5 or 3 concurrent

c. Number of Mobile Clients (per computer)

50-60 mobile clients (Lawrence County currently uses our mobile client, but the board may decide not to continue this use, so the amount may drop to 50)

d. Number of persons to be trained for CAD

20

e. Number of persons to be trained for Train-the-Trainer

7

f. List of all interfaces that you would like pricing for; such as NCIC/Mules, APCO Meds, or Medical Priorities (which disciplines, EMD, Fire, Law), Firehouse, Faxing, Paging.

NCIC/Mules; ProQA – EMD; Firehouse; Paging / SMS Texting; E9-1-1 Interface; Pictometry Interface; CAD AVL Interface; Mapping Interfacing either to a partner company or to our mapping with XTrakker; CAD to CAD; CAD to Mobile and I said that the CAD to RMS would not be something we would consider a priority, but I have further information that an agency we currently dispatch for is starting to use Cody RMS and so the information I gave during the pre-bid conference needs to include CAD to

RMS. This will be a one-way transfer for information to flow from JASCO's CAD to the Cody RMS system for calls for service transferring the location, the callers name, callers phone number and any remarks or comments, units times and unit comments.

17. Do the Firehouse Agencies currently own CAD Monitor, which is licensed by Firehouse?

No, they will need to get CAD Monitor licenses if they choose to use Firehouse.

18. Can JASCO provide specifics of how they'd like CAD to interface with Pictometry system?

Pictometry should simply be a button that is on the screen and can be pushed to bring up the pictometry and allow the use of this interface as an overlay of our mapping data.

19. Will the CAD to CAD Interface with Cody / OSSI systems be one-way or bi-directional? If one-way, would call information flow from JASCO's CAD to those external systems, or vice versa?

Our goal is for a bi-directional interface, however it will depend on the vendors involved and the cost associated. A one-way may be the first step to interfacing. If one-way, the information would flow from JASCO's CAD to the Cody or OSSI system.

20. What is the budget for the project?

It is the goal to keep this project near \$350,000 to \$400,000.

21. Will 5 years of maintenance be rolled into the project that amount?

A board member has mentioned during the board meeting that they would like to see us roll 5 years of maintenance costs into the project. It has not been decided, that is why we are asking specifics about the cost of annual maintenance and the cost increases and upgrades. Our current CAD vendor charges an annual maintenance cost along with update costs that are separate.

22. What is your current cost of maintenance annually?

\$59,000 plus, but it used to be \$73,000 plus a year.

I did not mention yesterday when this question was asked, but we have more CAD seats currently available to use with our current vendor.

23. Will hardware be rolled into the project amount?

We have servers to be replaced and yes they will be rolled into the project. We anticipate 2 servers will be replaced, but it will depend on how many servers are needed for the project. We currently use more than two and are aware that they may not be needed or could be used. We have budgeted separately to upgrade some other equipment, (switches) and other software.

24. How long after the pre-bid conference will we continue to take questions?

At the conference, I said until the due date of the bids, however I didn't realize the impact that could have on each of you while trying to prepare your bids. After speaking with another agency that just went through this process I have changed this to place an end date of Monday, January 17, 2011 at 5:00 pm. We will be accepting questions up until this date and I will be posting the questions and answers as quickly as possible to our website: www.jasco.org unless it is a security risk. In that case, I will post a notice that information is available on the website and email the information out to each of the vendors that have been in contact with JASCO regarding the RFP and that have a copy of the RFP.

Your contact for this RFP and any questions is:

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